

From: Melnykovych, Andrew (PSC)
To: ["Lawrence Embry"](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 3:10:00 PM

Dear Mr. Embry:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

RECEIVED
By Kentucky PSC at 3:24 pm, Dec 21, 2018

-----Original Message-----

From: Lawrence Embry [REDACTED]
Sent: Tuesday, December 18, 2018 5:03 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Case Related Question 2018-00358

Lexington Ky, 40509

Sent from my iPhone

> On Dec 7, 2018, at 2:14 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:
>
> Mr. Embry:
>
> If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your place of residence.
>
>
> Andrew Melnykovych
> Director of Communications
> Kentucky Public Service Commission
> 502-782-2564 (direct) or 502-564-3940 (switchboard)
> 502-330-5981 (cell)
> Andrew.Melnykovych@ky.gov
>
> -----Original Message-----

> From: Lawrence Embry [REDACTED]
> Sent: Friday, November 30, 2018 8:34 PM
> To: PSC - Public Information Officer <PSC.Info@ky.gov>
> Subject: Case Related Question 2018-00358

>

> I would like to voice my opposition to a 20% increase in my water utility rates.

>

> Cody Embry

>

> Sent from my iPhone

>

>

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 3:08:00 PM

Dear Mr. Morton:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 17, 2018 8:10 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY PSC Utility Inquiry

From: KY Public Service Commission <pscfilings@ky.gov>
Sent: Saturday, December 15, 2018 4:07 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY PSC Utility Inquiry

Below is the result of your feedback form. It was submitted by [REDACTED] on Saturday, December 15, 2018 at 4:07 PM

Name: Robert Morton

Address: 1194 Oakwood Dr

City: Lexington

State: KY

Zip Code: 40511

Phone number where you can be reached:

Home phone: [REDACTED]

Utility Name: Ky American Water

State the nature of your concern: The excessive rate increase that they are asking; this increase exceeds the rate of inflation.

Have you contacted the utility about the problem: No

From: [Melnykovych, Andrew \(PSC\)](#)
To: [Nancy Van der Wel](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 3:07:00 PM

Dear Ms. Van der Wel:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Nancy Van der Wel [REDACTED]
Sent: Wednesday, December 12, 2018 10:44 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case Related Question

Case #201800358

To Whom It May Concern:

I received the notice that Kentucky-American Water Company has requested a rate residential increase of 22.9%. Every year ALL of the utility companies file a notice to Kentucky Public Service Commission wanting huge increases. I realize that your commission reduces the end amount of these increase but here is the problem:

Last year the cost of living increases for seniors on a fixed income was 3%. The government ended up taking some of this increase so the net was even less. Besides utility increases, everything else has gone up as well...gas, food, rent, ect. So if you looking at just 3 increases from utility companies at, let's say 10%, that is an increase of 30%. I believe last years increase totals were actually more.

I have lived in cities that utility companies give seniors a discount rate. The utilities that service this city do not.

To protect seniors in Kentucky, why can't the commission require discounts for seniors?

Please take into account how these increases effect the seniors in our state.

Thank you for consideration in this matter,

Nancy Van der Wel
2221 Sunningdale Dr.
Lexington, Ky 40509

From: Melnykovych, Andrew (PSC)
To: ["Val Owens"](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 3:06:00 PM

Dear Ms. Owens:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Val Owens [REDACTED]
Sent: Tuesday, December 11, 2018 11:26 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Re: 2018-00358

Dear Public Service Commission:

I officially comment my opposition to your proposed 22.9% residential rate increase. I am encouraging opposition support for LFUCG's petition for intervention via email and social media campaigns. In a day of rampant greed, we must all tighten our belts and do what we can to do more with less. I am suggesting that rather than a rate hike, that you consider reducing our rates just a bit.

P.S. I'd be will to pay more if you would remove the carcinogens and harmful chemicals from our water supply.

- Chromium, TTHMs, Radiological contaminants, HAA5, Molybdenum, Nitrate, Strontium, Vanadium, others.

Especially fluoride. We don't want the fluoride waste product in our water any more.

If you want to charge a premium rate, give us healthy purified drinking water. I'd gladly pay for that. Health matters. Water is Life.

Sincerely,
Vallerie Owens
2210 Tucson Dr, Lexington, KY 40503
[REDACTED]

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 3:06:00 PM

Dear Mr. Denton:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

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Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: PSC - Consumer Web Inquiry
Sent: Wednesday, December 12, 2018 7:41 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: Case 2018-00358

-----Original Message-----

From: Gary Denton <[REDACTED]>
Sent: Tuesday, December 11, 2018 4:27 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Case 2018-00358

I cannot see any reasonable justification for a rate hike of approximately 22%. I am unaware of any major infrastructure issues that have occurred due to unforeseen events like an earthquake. Being a for profit corporation, the management at KAW is responsible for both short-term and long-term budgeting. If they have failed to properly plan for ordinary business expenses, then KAW corporation and their shareholders should bear the brunt of any financial consequences for their mis-management of the business. I urge the PSC to limit any rate increase to less than 6% in 2019.

Gary Denton

3508 Caicos Ct

Lexington, Ky 40509

From: Melnykovych, Andrew (PSC)
To: ["Edward L. Yancy"](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 3:05:00 PM

Dear Mr. Yancy:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Edward L. Yancy [REDACTED]
Sent: Tuesday, December 11, 2018 8:59 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case 2018-00358

Dear Public Service Commission,

It seems not a month goes by that another rate increase request lands in my mailbox. Now Kentucky American Water Company is requesting a 22.9% increase to residential rates in the Lexington-Fayette County market. First, Kentucky American Water received a major reduction in their administrative overhead cost when our local government assumed control and financial responsibility for sanitary sewer administration, rehab and maintenance. Lex Serv had to be established when the Kentucky American Water Company demanded egregious rates to continue the same system that had obviously failed to maintain our local infrastructure.

The cost of delivering water certainly hasn't increased by 22.9% since the last rate increase was granted. I suspect existing customers are being asked to finance the cost of Kentucky American Water's expansion plans. That cost should be born by the new customers, not the existing customers.

I read that Kentucky American Water Company is requesting permission to apply a "forecasted qualified infrastructure" charge to be updated annually without further permission from the PSC. To permit such an arrangement would be tantamount to relinquishing oversight and giving the utility company authority to raise their own rates every year based on only estimates that may or may not be accurate. Furthermore, given the lack of transparency of how utilities actually apply their revenues, how can we be sure the estimates are only for infrastructure or the funds were used only for that purpose. Utilities don't inspire such trust. If the "estimates" turn out to be unjustified, will the customer's be credited for the over charge? Who will audit those funds and the application of those funds? What infrastructure is "qualified"? Existing infrastructure or new infrastructure? Does it include a new corporate headquarters building for Kentucky American Water Company? The proposed arrangement is way to vague and absolutely contrary to the PSC's oversight function.

What are the current profit margins of Kentucky American Water Company? As a private entity do customers and the commission have access to this information? How much are its officers and upper level management paid? Do we have these figures? What percentage of rate proceeds are actually spent maintaining existing infrastructure versus paying for expansion of their infrastructure?

As I have written before, the PSC is designed to protect the public from monopolistic utilities. These monopolies have no other check. Please exercise your oversight for its intended purpose and before any rate increase is granted make absolutely certain it is necessary to maintain delivery of the intended product, not just a number based on an estimate and not just an increase in salaries, bonuses and benefits for upper management. My only request regarding the "forecasted qualified infrastructure" charge is simply to deny that request.

Sincerely,

Ed Yancy

Edward L. Yancy
Attorney At Law
P.O. Box 4308
Lexington, KY 40544
Tel: [REDACTED]
Cell: [REDACTED]
Fax: [REDACTED]
E-mail: [REDACTED]

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From: [Melnykovich, Andrew \(PSC\)](#)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 3:04:00 PM

Dear Ms. Dwyer:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovich

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovich@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 10, 2018 1:01 PM
To: Melnykovich, Andrew (PSC) <Andrew.Melnykovich@ky.gov>
Subject: FW: Ky American Water Rate Hike

From: Candace [REDACTED] >
Sent: Monday, December 10, 2018 12:20 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Ky American Water Rate Hike

December 10, 2018

Jim & Candace Dwyer
3057 Houston Antioch Rd.
Lexington, KY 40516

Public Service Commission

Re: Ky American Water Company rate hikes

Dear Commissioners,

We oppose the rate hikes proposed by Kentucky American Water Company. We are small business owners and farmers. The people in our small mobile home park of 22 lots, are either retirees or new families trying to save for their first homes. My husband and I pay the water bill for the park residents. We try to keep our lot rent as low as possible. This does not seem to be a practice used by the water company in keeping their rates as low as possible for as long as possible.

We have struggled and fought with this company for years on over their rate hikes. Their corporate attitude is that of arrogance...”we can raise rates, so we will.” This arrogance extends to their attitudes toward land owners. If a property is in their way, they take their easement regardless and try to force the land owner to pay for whatever size water pipe they deem necessary, under the guise of the greater good. We had to fight them to put a water pressure reducer on their line coming to our meter in the park. They were not concerned that their new water line on US 25 in Scott County blew our water lines apart. Their attitude was that’s your problem pay your bill or we will cut you off! We had to appeal to your commission in order to get Justice.

We have seen this personally on our farm in Fayette County in 1983 and on other properties we own when highway frontage was taken in 2017.

So, Yes, we oppose this pay rate hike. Let them live within their means as the rest of us have to.

Candace Dwyer

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 3:03:00 PM
Attachments: [image001.png](#)

Dear Mr. Roberts:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 10, 2018 8:40 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: KY American Water Proposed Annual Revenue Increase

From: Gregg Roberts <[REDACTED]>
Sent: Monday, December 10, 2018 7:33 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: KY American Water Proposed Annual Revenue Increase

To whom it may concern

I am writing to object to the proposed annual revenue increase. A 29% increase in water for commercial usage is a lot for any small business to accept. Please reconsider the proposal for a lower increase.

Thank you.



Gregg Roberts, Jet's America, Inc.

Controller

37501 Mound Rd, Sterling Heights, MI 48310



JetsPizza.com

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From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 3:01:00 PM

Dear Mr. & Ms. Hanzes:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

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Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 10, 2018 8:38 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: Proposed Revenue Hike by Kentucky American Water

From: Richard Hanzes <[REDACTED]>
Sent: Sunday, December 9, 2018 11:35 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Proposed Revenue Hike by Kentucky American Water

Dear Members of the Kentucky Public Service Commission,

Correspondence is to urge you to disapprove the outlandish revenue hike asked for by Kentucky American Water of well over 22%! Believe the request by Kentucky American Water is unwarranted and shameful. Who gets a 22% raise? Is it just a ploy to ask for 22% and then accept 11% from the Public Service Commission (i.e. really want 11% but let's ask for 22% and the commission will reduce it to 11% and look like heroes)!

Recommend ZERO percent increase for Kentucky American Water. Seems like every year they (KY American Water) asks for more and more and more. Simply has to end somewhere and now is the time.

Respectfully,

Richard and Anneke Hanzas
529 Stone Creek Drive
Lexington, KY 40503



Sent from [Mail](#) for Windows 10

From: Melnykovych, Andrew (PSC)
To: ["Don M"](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 3:00:00 PM

Dear Mr. & Ms. Meisling:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Don M [REDACTED]
Sent: Saturday, December 08, 2018 3:51 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: KENTUCKY-AMERICAN WATER COMPANY CASE NO. 2018-00358

We received a notice from Kentucky-American Water Company advising that they have petitioned your committee to approve their request for a residential aggregate rate increase of 22.9%. This is a totally unreasonable and burdensome increase that should absolutely not be approved. With the Consumer Price Index running at just 2.1% it is more than TEN TIMES what the nation's private businesses and corporations are passing on to their customers. This, while the workforce is seeing only an average increase of 2.9% in their paychecks and retirees are set to receive just 2.0% more in Social Security income with which to pay their bills. The request is terribly onerous. A increase of this magnitude can only be the result of extremely poor management, a total lack of foresight in

budgeting for ongoing expenses and abysmal operating efficiencies. Kentucky-American must consider your committee a rubber stamp operation to even publically propose such a increase. However, as the "Public's" Service Commision you owe it to the utility's captive customers to refuse their request and grant at most, one which more closely correlates with the Nation's cost of living numbers. We hope you exercise fair minded and sound judgement in representing us, and use your authority to stop this increase from happening.

Cordially,

Donald and Linda Meisling

112 Greenwing Ct.

Georgetown, KY 40324

Cc: Matt Bevin (<https://governor.ky.gov/contact/>)

From: [Melnykovych, Andrew \(PSC\)](#)
To: [Betty Harrod](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 3:00:00 PM

Dear Ms. Harrod:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: Betty Harrod [REDACTED]
Sent: Saturday, December 08, 2018 11:08 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: your comments to the Public Service Commission

Betty L. Harrod, 351 First St,
Midway, Ky 40347
Sent from my iPhone

> On Dec 7, 2018, at 2:12 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:

>

>

> If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.

>

>

> Andrew Melnykovych
> Director of Communications
> Kentucky Public Service Commission
> 502-782-2564 (direct) or 502-564-3940 (switchboard)
> 502-330-5981 (cell)
> Andrew.Melnykovych@ky.gov

>

> -----Original Message-----

> From: PSC - Consumer Web Inquiry

> Sent: Friday, November 30, 2018 12:54 PM
> To: Melnykovich, Andrew (PSC) <Andrew.Melnykovich@ky.gov>
> Subject: FW: Ky American Water rates

>
>
>

> -----Original Message-----

> From: Betty Harrod [REDACTED] >
> Sent: Thursday, November 29, 2018 8:46 AM
> To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
> Subject: Ky American Water rates

>

> Please do not let Ky. American raise water rates for seniors. Most single retirees, including me, are barely able to pay our bills and buy groceries. I have become almost a shut in because of high water, gas and electric rates. Midway just paid off its sewer system and are lowering our rates after years of high bills. Please help in keeping our rates down.

>

> Sent from my iPhone

From: [Melnykovych, Andrew \(PSC\)](#)
To: [Daryl Simpson](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 2:58:00 PM

Dear Mr. Simpson:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Daryl Simpson [REDACTED]
Sent: Saturday, December 08, 2018 7:39 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Kentucky-American Water Company Rate Increase Feedback

Yes, please add my communications to the case file. My address is 921 Lauderdale Dr,
Lexington, KY 40515
Daryl Simpson

On Fri, Dec 7, 2018 at 2:32 PM Melnykovych, Andrew (PSC)
<Andrew.Melnykovych@ky.gov> wrote:

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your place of residence.

Andrew Melnykovich

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovich@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 9:00 AM
To: Melnykovich, Andrew (PSC) <Andrew.Melnykovich@ky.gov>
Subject: FW: Kentucky-American Water Company Rate Increase Feedback

From: Daryl Simpson [REDACTED]
Sent: Monday, December 3, 2018 6:53 AM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>; Elizabeth Main [REDACTED]
Subject: Kentucky-American Water Company Rate Increase Feedback

Please accept this email in reference to the recent consumer notice for a rate increase of nearly 23% by Kentucky-American Water Company,

Obviously, this size increase is not realistic especially when aligned with normal inflation and historical cost increases. Further, there was no real explanation as to why the increase was being requested and how the revenue was to be spent. The annual operating cost was separate from their capital increase which would normally be the reason for such a large increase (new infrastructure)

I totally oppose this level of increase and would appreciate any feedback on considerations the Commission will be looking at in considering it.

Regards,
Daryl Simpson - Residential Customer

From: [Melnykovych, Andrew \(PSC\)](#)
To: [Robin](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 2:58:00 PM

Dear Ms. Ayres:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Robin [REDACTED]
Sent: Saturday, December 08, 2018 9:32 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: RE: Proposed Ky American Water Rate Increase

Yes I do. I'm against the proposed Ky. American water rate increase.

Robin Ayres
2968 Majestic View Walk
Lexington, KY. 40511

Thank you.
Robin Ayres

Sent from [Mail](#) for Windows 10

From: [Melnykovych, Andrew \(PSC\)](#)
Sent: Friday, December 7, 2018 2:29 PM
To [REDACTED]
Subject: RE: Proposed Ky American Water Rate Increase

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your place of residence.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: PSC - Consumer Web Inquiry
Sent: Monday, December 03, 2018 8:53 AM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: Proposed Ky American Water Rate Increase

-----Original Message-----

From: Robin Ayres [REDACTED]
Sent: Saturday, December 1, 2018 3:54 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Proposed Ky American Water Rate Increase

Dear PSC:

I strongly urge you to deny the proposed water rate increase. Their proposal is way out of line and will put an extremely unfair burden on Lexington families.

Please do the right thing and tell KY American "NO" !

Sincerely,
Robin Ayres

Sent from my iPhone

From: [Melnykovich, Andrew \(PSC\)](#)
To: [Lauranne Williams](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 2:57:00 PM

Dear Ms. Williams:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovich

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovich@ky.gov

From: Lauranne Williams [REDACTED]
Sent: Friday, December 07, 2018 8:31 PM
To: Melnykovich, Andrew (PSC) <Andrew.Melnykovich@ky.gov>
Subject: Re: Case 2018-00358 American Water

Hello,

Lauranne L. Williams
2205 Acorn Ct.
Lexington, KY 40516

Sorry, didn't know I needed to provide this information.

Lauranne L. Williams

From: Melnykovich, Andrew (PSC) <Andrew.Melnykovich@ky.gov>
Sent: Friday, December 7, 2018 2:48 PM
To: Lauranne Williams
Subject: RE: Case 2018-00358 American Water

Ms. Williams:

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your place of residence.

Andrew Melnykovich

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovich@ky.gov

From: Lauranne Williams [REDACTED]
Sent: Wednesday, December 05, 2018 10:19 AM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case 2018-00358 American Water

Hello,

I reviewed the proposed rate increase submitted by American Water. After reviewing the financial portfolio of American Water I wonder why they need a rate increase. The profits are exceptional. This company provides a public service and should not expect profits to increase because the economy is stable. They are meeting their operating budget, following state and federal regulations and still obtain a profit.

Their rate increase letter does not state the reason for a 20 percent increase. Is it for profit? or for operating expense? If it is for operating expense, like any other company they should reduce their profits, which as mentioned are quite exceptional.

If a 20 percent increase is granted it would place a burden on the customer's budgets. Their customer would never expect a 20 percent salary increase. In fact, for most customers it will take 10 to 20 salaried years (if pay increases are given every year) to match the one year 20 percent increase requested by American Water.

I wish I could say give them a small increase, certainly not 20 percent, but, for the life of me, I do not see why they need it. I hope this request is turned down by the PSC in its entirety.

Sincerely yours,

Lauranne L. Williams

From: Melnykovych, Andrew (PSC)
To: "churchill tapia"
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 2:56:00 PM

Dear Mr. Tapia:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

-----Original Message-----

From: churchill tapia [REDACTED]
Sent: Friday, December 07, 2018 7:06 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Price hike

Dissatisfied with Kentucky American Water with the proposed price increase.

Churchill
4192 Forsythe drive
Lexington, KY
40514

> On Dec 7, 2018, at 3:02 PM, Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov> wrote:
>
>
> If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide the name of the utility you are referencing, as well as your full name and place of residence.
>
> Andrew Melnykovych
> Director of Communications
> Kentucky Public Service Commission
> 502-782-2564 (direct) or 502-564-3940 (switchboard)
> 502-330-5981 (cell)
> Andrew.Melnykovych@ky.gov
>

> -----Original Message-----

> From: churchill tapia [REDACTED]

> Sent: Wednesday, December 05, 2018 2:09 PM

> To: PSC - Public Information Officer <PSC.Info@ky.gov>

> Subject: Price hike

>

> I am greatly dissapointed about the price increase of the water bill.

>

> Churchill

>

From: [Melnykovych, Andrew \(PSC\)](#)
To: [Todd Tighe](#)
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 2:56:00 PM

Dear Mr. Tighe:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: Todd Tighe [REDACTED]
Sent: Friday, December 07, 2018 7:17 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: Re: Case 2018-00358

661 cindy Blair way
Lexington Ky 40503.
32 residential properties owned throughout Fayette, Jessamine, Scott counties

On Fri, Dec 7, 2018, 3:40 PM Melnykovych, Andrew (PSC)
<Andrew.Melnykovych@ky.gov> wrote:

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your place of residence.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovich@ky.gov

From: Todd Tighe [mailto: [REDACTED]]
Sent: Thursday, December 06, 2018 4:17 PM
To: PSC - Public Information Officer <PSC.Info@ky.gov>
Subject: Case 2018-00358

I wish to express my strong disapproval of the proposed rate increase that has been put forth by KAWC. The rate increase is more than 5 times the rate of inflation. This privately held company has not given an explanation for the very high increase in rates as well as additional tariffs. I understand that increases are necessary but this is without question out of bounds. Any publically held company would be required to provide sufficient proof of the need so as to justify the increase to clients and shareholders.

This Commission is in place to act as a substitute in these matters where the free market does not hold sway and healthy competition works to protect the consumer from the overreach of business entities.

Please reject this proposal out of hand and require that KAWC come clean with its clients, who operate under a monopoly with overwhelming evidence of the need for such an enormous increase.

Rgds
Todd Tighe

[REDACTED]
Property owner and landlord speaking for the 100 some individuals who reside in our properties.

--
Rgds,

Todd Tighe

[REDACTED]
--
Rgds,

Todd Tighe

From: Melnykovych, Andrew (PSC)
To: [REDACTED]
Subject: your comments in case 2018-00358 - Kentucky American Water Co. rates
Date: Friday, December 21, 2018 3:12:00 PM

Dear Ms. Van der Wel:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358.

Thank you for your interest in this matter.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
502-782-2564 (direct) or 502-564-3940 (switchboard)
502-330-5981 (cell)
Andrew.Melnykovych@ky.gov

From: PSC - Consumer Web Inquiry
Sent: Wednesday, December 19, 2018 2:39 PM
To: Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>
Subject: FW: Case Related Question

From: Nancy Van der Wel [REDACTED]
Sent: Wednesday, December 19, 2018 2:34 PM
To: PSC - Consumer Web Inquiry <PSC.Consumer.Inquiry@ky.gov>
Subject: Fwd: Case Related Question

Sent from my iPhone

Begin forwarded message:

From: Nancy Van der Wel <[REDACTED]>
Date: December 12, 2018 at 10:44:04 AM EST
To: psc.info@ky.gov
Subject: Case Related Question

Case #201800358

To Whom It May Concern:

I received the notice that Kentucky-American Water Company has requested a rate residential increase of 22.9%. Every year ALL of the utility companies file a notice to Kentucky Public Service Commission wanting huge increases. I realize that your commission reduces the end amount of these increase but here is the problem:

Last year the cost of living increases for seniors on a fixed income was 3%. The government ended up taking some of this increase so the net was even less. Besides utility increases, everything else has gone up as well...gas, food, rent, ect. So if you looking at just 3 increases from utility companies at, let's say 10%, that is an increase of 30%. I believe last years increase totals were actually more.

I have lived in cities that utility companies give seniors a discount rate. The utilities that service this city do not.

To protect seniors in Kentucky, why can't the commission require discounts for seniors?

Please take into account how these increases effect the seniors in our state.

Thank you for consideration in this matter,

Nancy Van der Wel
2221 Sunningdale Dr.
Lexington, Ky 40509

*Honorable Lindsey W Ingram, III
Attorney at Law
STOLL KEENON OGDEN PLLC
300 West Vine Street
Suite 2100
Lexington, KENTUCKY 40507-1801

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2300 Richmond Road
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*Linda C Bridwell
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